

## Without Prejudice

Our Dog Policy.

Thank you for booking your accommodation with us and advising us that you will be bringing your dog/s to stay with you as well.

Please find below some key points and policies to be aware of prior to your stay.

1. We accept dogs but only with written confirmation prior to arrival and are charged at £25 per dog for every 3 days of residence. Every additional night is charged at £15 per dog, per night.
2. It is the responsibility of the owner/s to ensure that the dog/s do/does not damage or soil the room anyway. Such damage will be chargeable to the owner and/or the services of professional cleaning company may be requested.
3. The dog/s at no point should be allowed to be dried using the hotel white towels. Should towels be required for animal drying then please ask reception. This is also applicable when walking your dog within our grounds and then transit through reception prior to taking your dog to your room. Again, please request the towel to dry your dog off first.
4. Whilst walking and exercising your dog within our grounds it is the responsibility of all owners to remove any waste expounded by your animal. Most importantly because of the many children we have visiting and many Functions and Weddings we have throughout the year. If you do not have any bags to collect the waste please ask reception before you venture out. Please also ask where the waste bag should be placed.
5. When your dog is wanting to relieve itself please ensure it does not use any of our plant pots on the patio especially the ones in front of reception. Please also ensure that the dog/s do not urinate over any of the herbs or vegetables that we have growing throughout the property.
6. It is expressly forbidden to wash your dog/s in the shower or bath at any time. This is extremely infectious to the next guest using the facilities by contaminating the air bath system and blocking the plug holes with canine debris.
7. We recommend that a dog basket, bowl, toy and food be brought with you to create a home comfort for your pet. We are able to provide food on request and priced accordingly.
8. We must strongly request that you do not let your dog lie or sleep on the hotel bed or bedding. Doing so causes considerable expense if something detrimental should happen, making the room unusable until the problem is sorted out or the bed replaced. Any loss of revenue caused by this activity will be charged by the company to the guest in full.
9. At no point must any dog be left for a considerable time in the bedroom on its own especially in the summer months when it is hot. It is well-known and publicised that doing so causes dogs to become distressed and agitated.
10. We do not offer a dog walking facility but if this is required then we can assist with

this as an extra charge.

Failure to comply with any of these simple policies will or may incur further costs. Any such costs will be supported by photographic evidence if required. We hope we have outlined the best practices to be followed by all dog owners. Occasionally, there may be one case that causes disruption to all. We apologise in advance this occurs during your stay with us.

It is our Duty of Care to all our guests and children staying with us to implement a high standard of good health and safety practices to ensure the total comfort to all. We also have many guests using our facilities who may have allergies or suffer allergic reactions to pet hair etc. This is why we have to ensure that each room is rigorously cleaned prior to the next guests staying.

We thank you in advance and for your understanding

The Team at Les Bouviers