

ACCOMMODATION AT LES BOUVIERS RESTAURANT WITH ROOMS
Our Contractual Terms and Conditions

1. A non-refundable deposit of 30% of the total booking is required before confirmation of a reservation can be given. If a deposit is not received, we reserve the right to consider any provisional telephone or email booking as cancelled. Please make cheques payable to Les Bouviers Restaurants (LBR).
2. Cancellation by telephone MUST be confirmed in writing by post or email. There is no variance to this clause. If you have made a reservation through any external booking site then your cancellation MUST be carried out in the same way. LBR are not able to amend these bookings.
3. If you cancel prior to arrival with 48 hours or less notice (including the date of arrival), LBR reserve the right to charge you the full price of your booking, unless we can re-sell it. If we are able to do so only the deposit will be retained. Bookings can be transferred to another date (once only) and at the discretion of the management and you will be charged an administration fee of 10% of the total original booking.
4. Any concession rates agreed will only be honoured if the total reservation allocated is used fully. LBR reserves the right to charge our normal room rates plus any additional charges as Breakfast, Food or Drink if any reservation is cut short for any reason.
5. LBR reserves the right to cancel the booking if; any part of the premises is closed or unavailable because of any event beyond our control; the booking may, in our reasonable opinion, damage the reputation of the Company; either party becomes insolvent.
6. Rates quoted for accommodation are per room, per night. In the event that guests have made a reservation for single occupancy but check-in as double occupancy, the difference between the single and double rates will be applied to your account.
7. If you are a resident, any food or drink supplied by us may be consumed in your bedroom. A tray charge of £10 will apply.
8. In the event that any food or drink is brought in by you privately and causes damage to the room or property within it we reserve the right to charge you for said damage and any costs incurred by us to remedy any such damage to its original condition. A receipt will be sent to the resident concerned along with supporting photographs.
9. The personal items/belongings brought to the property are left totally and entirely at the owner's risk. Any personal belongings inadvertently left at the property by residents can be returned by post. Any postal charges must be paid for in advance of items being dispatched. After one calendar month, any property NOT returned or claimed will be passed to our local charity shop or otherwise disposed of thoughtfully. If residents accidentally take our bedroom key away from the property please return this at your convenience as securely as possible so it is not lost in transit. Any keys not returned will incur a charge of £20 for replacement.
10. Car parking is free to residents. However, vehicles and the contents therein are parked entirely at their owner's risk. Any vehicle left after checkout without prior arrangement will be charged at £5 per day. Any electric car requiring a day, night or overnight recharge will be charged £8 per top-up. LBR take no responsibility for any issues once vehicles are plugged in to our power supply. Any damage caused to our equipment by persons whilst connecting to our power supply will be required to reimburse the Company to rectify any defects. Quotes will be obtained for this and passed on to the individual concerned prior to work commencing.
11. All major Credit or Debit Cards are accepted.

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12. Rooms must be vacated by 11am on the day of departure. Each subsequent hour charged at £10 per hour.
13. Rooms are available from 3pm onwards on the day of your arrival unless we agree otherwise at the time of booking.
14. Unless residents have arranged credit facilities prior to their stay with us, accounts must be settled on departure.
15. It is regretted that no allowance can be made for temporary absence or for meals not taken.
16. Pets are permitted, however, this must be notified in advance and confirmed in writing by us. There is a £25 cleaning charge. This is applied every 3 days of residence. Please ensure that you receive our Dog Policy Schedule and are conversant with the Terms and Conditions noted within it. Any damage caused to bedrooms by your pet will be chargeable so we can rectify the room to its original condition. No pet waste is to be left on the grounds or around the property and we expect owners to dispose of this thoughtfully.
17. Euros are accepted at the bank-buy rate prevailing at the time of payment. An administration charge of £5 may be applied.
18. Residents are responsible for any loss or damage caused to the hotel, its property or equipment.
19. Whilst prices include VAT at the time of booking, management reserves the right to vary any prices quoted to reflect changes in VAT.
20. Dress code - Of course we want all of our residents to feel relaxed and comfortable when they stay and or dine with us. Residents are requested not to wear ripped Denim or casual Shorts at dinner. The management reserves the absolute right to refuse service to any persons unsuitably dressed.
21. Smoking and Vaping - LBR operates a strict No Smoking policy in all of its rooms, which includes bedrooms and toilets. Guests may only smoke or vape in the designated area, which is outside on the patio adjacent to the bar. Ashtrays will be provided on request.
22. Please note that our Restaurant is closed on Sunday Evenings. We do offer light food and snacks which are listed in the introduction packs provided in all rooms. By prior arrangement only, we may in some cases be happy to serve an evening meal in your room no later than 6.30pm.
23. Dinner, Bed and Breakfast rates, unless otherwise stated, include a Continental Breakfast and two guests dining from our Menu Gourmand. Any price variations or supplements in addition to this will be charged to accounts. This includes special menus, events or functions. A service charge of 10% is added to all food and wine accounts.

GDPR

Any information taken by us in the processing of your Accommodation are automatically added to our Database. They are kept purely for marketing purposes within Les Bouviers Restaurants. It is our policy never to sell or pass them to third parties. You have the right to have your details removed at any time.